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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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GENERAL INVESTIGATIVE
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|--------------------------------|---|-------------------------|
| In Re Application of: |) | ATTORNEY FILE NO.: |
| Inventors: Sridhar Dathathraya |) | SLA1056 |
| Serial No.: 09/978,488 |) | Examiner: Nguyen Ba, H. |
| Filed: October 16, 2001 |) | Customer No.: 27518 |
| Title: SYSTEM AND METHOD FOR |) | Group Art: 2122 |
| MANAGING WORKFLOW |) | |
| USING A PLURALITY OF |) | Confirmation No.: 5148 |
| SCRIPTS |) | |

Mail Stop Amendments
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22318-1450

AMENDMENT AND REQUEST FOR
RECONSIDERATION UNDER 37 CFR 1.116

In response to an Office Action filed March 8, 2005, please
amend and reconsider the above-referenced application as follows.

Amendments to the claims begin at page 2 of this paper.

Remarks begin at page 8 of this paper.

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